AGAIN FASTER

Return form · put this in the box with your items

BEFORE YOU SEND IT

1. Fill in the online return form at againfaster.eu/shipping-returns within 28 days of delivery.
2. Print this sheet and your return confirmation email, and put both in the box.
3. Pack the items securely in their original packaging and send them to the address below.
4. We inspect the return and email you once it's approved.

SEND YOUR RETURN TO

Not our head office: 14 Park Row can't accept returns

Again Faster Returns
c/o Burnside E-Commerce Fulfilment
Burnside House, Cambridge Road
Middlesbrough TS3 8AG · United Kingdom

YOUR DETAILS

Order number

Full name (as on the order)

Email

Phone

WHAT YOU'RE RETURNING

Item(s)	Quantity

Reason for return (tick one)

- ☐ Changed my mind
- ☐ Wrong item sent
- ☐ Damaged in delivery
- ☐ Missing parts
- ☐ Faulty
- ☐ Other

Anything else we should know?

RETURNS POLICY IN BRIEF

- Change-of-mind returns: 28 days from delivery. Items must be unused and in their original packaging.
- Returns that are used or not in their original packaging will be rejected, and we'll contact you about next steps.
- Return delivery is at your cost. We can't arrange collections, so please use a courier of your choice (we recommend a tracked service and keep your proof of postage).
- We refund the item price. Delivery charges aren't refunded on unwanted returns. The one legal exception: consumers who tell us within 14 days of delivery that they're cancelling also get the standard delivery charge back.
- Once approved, refunds go to your original payment method. Card refunds can take up to 5 working days.
- Damaged, faulty or missing items: email service@againfaster.eu within 7 days of delivery with your order number and photos, before sending anything back.

Signature

Date